

## PRIVACY POLICY

### NLOQQ

#### Ø This notice describes how we use your Personal information (data)

Your personal information is collected by Play Management Company DOO (hereinafter is «We», «us», «our».).

Respecting our visitors of the platform <https://nloqq.com> we use definition as «You», «yours», «Users».

NLOQQ is an online platform where the codes for in-game loot, boosts and rewards can be purchased in bulk or can be changed in an automated way for the points in your Brand's loyalty program. Further You can use the codes in Brand's games (games bonuses).

You can see full list of the Brands in our platform.

This Privacy policy sets out how we collect, hold, use, process and disclose some personal information, why and with what legal reasoning we process it, for what purposes we share it, the rights to which you may be entitled and your choices about our use of your personal information.

Please read our Privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your personal information in accordance with our platform.

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### **Section 1. Personal information which we collect from the Users that visit our platform**

**<https://nloqq.com>**

We collect your personal information as follows:

- when you register your personal account, you will be asked to enter your e-mail address, your first name and last name.

We don't ask any other personal information, including the date of birth and gender or your personal photos;

- you subscribe to e-mail updates or other subscriptions and features made available on our platform from time to time (if it is applicable). Any time you can refuse it.

Personal information:

- e-mail address, full name and last name.

Usage Data is collected automatically when using the platform, including:

- technical information, including IP address, login information, browser type and version (e.g., Internet Explorer, Firefox, Safari, etc.), time zone setting, browser plug-in types and versions, operating system you are using (e.g., Vista, Windows XP, Mac OS, etc.), platform, device type, hardware model, MAC address, unique device identifiers and mobile network information;
- information about your visit, including the full URL clickstream to, through and from our platform (including date and time);
- information about your network, such as information about devices, nodes, configurations, connection speeds, and network and application performance;
- pages you viewed or searched for page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse- overs), and methods used to browse away from the page.

## **Ø Section 2. Your communication with NLOQQ**

If you correspond with NLOQQ by e-mail or other form of communication, we may keep this correspondence and the information contained in it. We can use it to respond to your inquiry, any questions or to keep a record of your complaint, accommodation request and etc.

If you wish NLOQQ to delete your personal information, please contact us at [d@playmgt.com](mailto:d@playmgt.com) or visit our page <https://shop.nloqq.com/pages/contact>

### **Ø Section 3. The reasons for using your information**

- this is necessary to register your personal account for using our services and for opportunity to purchase the codes;
- this is necessary to comply with legal or regulatory requirements;
- this is necessary to manage your personal account, to manage your registration as a user of the platform.

You provide personal information and it can give You access to different functionalities of the platform that are available to you as a registered user;

- this is necessary to manage your requests, to attend and manage your requests to Us;
- understand how you use our platform;
- improve our services based on what we learn from your activity and the activity of others on recent visits to our platform;
- this is necessary to other purposes, we may use your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our platform, services, marketing and your experience, for understand and respond to the Users feedback.

In addition to the above, where we have obtained your consent to use the data, then we can rely on that consent.

### **Ø Section 4. How we protect your personal information**

The security of your Personal information is important to us, but please remember that no method of transmission over the Internet, or method of electronic storage is fully secure. We strive to use acceptable means to protect your Personal information, but We cannot guarantee its absolute security.

Our platform will request that you set up a personal account. When you do you will be prompted to create a password. You are responsible for maintaining the confidentiality of your password, and you are responsible for any access to or use of your account by someone else that has obtained your password or device, whether or not such access or use has been authorized by You.

You should notify us of any unauthorized use of your password or account.

If we are required by law to inform you of a breach to your Personal information, we may notify you electronically if permitted by law.

### **Ø Section 5. About security of your purchases in our platform**

You use our platform for purchasing the codes in Brand's loyalty program, that's why for purchasing We ask you to follow the payment page.

You can purchase via Visa, Mastercard, CorvusPay, Discover, AmEx, Paysafecard (collectively referred to as Payment services).

When Payment services use your card information, an information security standard developed by the international payment systems ( for Visa and MasterCard - Payment Card Industry Data Security Standard (PCI DSS ) is used, which ensures secure processing of your data.

The data transfer technology used guarantees security for transactions with bank cards with protocols and closed banking networks with the highest degree of protection.

Your personal information necessary for purchases (card details, registration data and etc.) are not sent to the Internet service; it is processed by the processing center and are completely protected. No one, including NLOQQ can obtain your banking and personal data.

When You purchase the promocodes by credit card, refunds are made to the same card from which the payment was made.

## Ø Section 6. Cookies and web beacons

Cookies are small text files through which the platform receives certain information (data). When you use our platform, cookies are stored on your computer automatically. If You do not accept Cookies, You may not be able to use some parts of our Service. Regardless of adjusting Your browser settings so that it will refuse Cookies, our Service may use Cookies.

We use three types of cookies:

"transient cookies" - they are automatically deleted if you close your internet browser;

"session cookies" – they are deleted when you close your internet browser and log out. We use these to recognize your computer;

"persistent cookies" – they are automatically deleted after a period of time. If you wish you can delete these at any time in the security settings of your internet browser.

Cookies are safe and do not transfer malware (viruses) to your computer. We use cookies for our special purpose to configure a visit to our platform more effective. You should know that you can configure your internet browser settings, but it may limit the functionality of our platform if non-acceptance of cookies.

You may refuse the use of cookies by selecting the appropriate settings on your browser, however, please note that if you do this you may not be able to use the full functionality of the platform.

Web Beacons. Certain sections of our service and our e-mails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit us to count users who have visited those pages or opened an e-mail and for other related platform statistics (for example, recording the popularity of a certain section and verifying system and server integrity).

## Ø Section 7. Third-party disclosure

We do not sell, trade, or otherwise transfer to outside parties your Personal information.

## Ø Section 8. Third-party links

We do not include or offer third-party products or services on our platform.

The personal data that you provide through these platforms is not subject to this privacy notice and the treatment of your personal data by such platforms is not our responsibility.

If you follow a link to any of third-party platforms, please note that these platforms have their own privacy notices which will set out how your information is collected and processed when visiting those sites.

For more information about the purpose and scope of data collection and processing in connection with social sharing features, please visit the privacy notices of entities through which you choose to share.

## Ø Section 9. Legal requirements

In some cases, we need to collect or retain personal information for legal reasons. Some of the personal information We request is required to provide the services and if it is not provided, we may not be able to provide the relevant products ( the promocodes) to You or provide information you have requested from us.

If the Personal information is needed to participate in an activity on our platform, you may not be able to do so if you do not provide that personal information to us.

Your personal information may also be processed if it is necessary on reasonable request by a law enforcement or regulatory authority, or in order to investigate, prevent or take action regarding suspected illegal activities or fraud, to protect the rights, property or safety of group companies, visitors and others or in case of the defense of legal claims.

We will not delete personal information if relevant to an investigation or a dispute or until applicable law allows for it to be deleted. It will continue to be stored until those issues are fully resolved and it can be lawfully deleted.

Any personal information you supply to us through our platform must be complete and accurate. You also agree to allow us to contact You to verify your personal information, if we need to.

We take our obligations according to applicable law.

According to the fact that the Users of <https://nloqq.com> may be citizens of different countries, we collect, store, use, process and disclose your personal information taking into account the requirements for

the protection of personal data in C.I.S. countries (including Republic of Serbia), Europe and other countries.

## **Ø Section 10. Children's Privacy**

Our platform does not address anyone under the age of 13. We do not knowingly collect personal information from anyone under the age of 13.

If you are a parent or guardian and you are aware that your child has provided us with Personal information, please contact us.

If We become aware that We have collected Personal Data from anyone under the age of 13 without verification of parental consent, We take steps to remove that information.

If We need to rely on consent as a legal basis for processing your information and your country requires consent from a parent, We may require Your parent's consent before We collect and use that information.

## **Ø Section 10. Changes to the Privacy policy**

We can update this Policy from time to time.

Your continued use of our platform <https://nloqq.com> will signify your acceptance of such changes. If you do not agree to these changes, you must stop using the platform <https://nloqq.com> immediately.

## **Ø Section 11. Data storage and retention**

Your personal information is stored by NLOQQ on dedicated server(s) located in [REDACTED].

For more information on where and how long your personal data is stored, and for more information on your rights of erasure and portability, please contact us at [d@playmgt.com](mailto:d@playmgt.com) or visit our page <https://shop.nloqq.com/pages/contact>.

## **Ø Section 12. Contacts**

If you have any questions, please contact us via below form:

1. visit our page on the platform: <https://shop.nloqq.com/pages/contact>

or

2. contact us via e-mail: [d@playmgt.com](mailto:d@playmgt.com)